

# PowerPM LEADERSHIP COURSE (PLC) a strategic Leadership 4.0 Upskilling programme

## 39th PIKOM PLC

13-17 January 2020 (5-day Session, 45 PDUs)

Deepen Your Leadership Skills

Win-Win for Both Employers & Employees

**Sign-up NOW for RM3,990.00 with special rebate  
from PIKOM (Normal rate is RM5,300\*)**

**PIKOM Training Centre @ Empire Damansara (Damansara Perdana, P.J.)**

\*\*The organizers reserve the rights to change the venue at their discretion

The National ICT Association of Malaysia (PIKOM) in collaboration with Business Technovise International (BTI) is pleased to invite you to attend the 39th PIKOM PowerPM Leadership Course (PLC), a high caliber course in leadership, the most important success differentiator in Programme / Project Management. This course aims at empowering the Project Leaders, Portfolio / Programme / Project Managers and all those involved in project management with the skills needed to build high performance teams that can drive projects to successful completion and obtain the desired outcome.

It will cover project leadership (PL) and management key areas, best practices, case studies, coursework, computer-based interactive sessions, group work and knowledge benchmarking. More importantly, the key aspects of latest PMBOK edition including the 10 PM areas and key leadership sessions will be extensively covered.

PLC Leadership 4.0 is an **intensive** upskilling-reskilling **Leadership Bootcamp**, exceptionally impactful & refreshing, delivered through 70:20:10 formal-social-experiential learning which includes the Technical-Leadership-Strategic Thinking aspects. The 5-day **real-life simulation** course has the latest world-class contents:

- a. **6th Ed PMBOK**
- b. **Agile** Best Practices (focusing on business agility to address exponential changes and at exponential speed)
- c. **Leadership 4.0** (producing Leaders 4.0 to address the pre-requisite leadership imperatives to survive the onslaught of Industry 4.0 (I40) fundamental changes in the way we work, live and interact: 9 Pillars, 5 Leadership Focus Areas & 4 Design Principles)
- d. **PMIS 4.0** (6th Ed PMBOK, Knowledge Management, Scalable Agile with Kanban Dashboards & DSM, Mobility/Cloud, Value-add Decision Making, Bimodal Water-Scrum-Fall).

This course is a Management & Leadership **commando training** meant for certified senior managers as well as aspiring project leaders/managers who want to learn the right way of **making things happen**.

Project Leadership Certification (PLC) combines both foundation understanding and experience demonstrated in portfolio, programme and project management. PLC benefits both employers and employees in a win-win and win manner.

**Initiated by PCC:** PIKOM CIO Chapter (PCC) is a chapter of PIKOM comprising the Chief Information Officers of major corporations in Malaysia formed to extend the "Voice of the ICT Industry" to the end-user community. The PCC has identified the development of ICT professionals in Malaysia among the many initiatives it will champion.

### ENQUIRIES & REGISTRATION

PIKOM, The National ICT Association of Malaysia

Contact Person: Ms Cecilia Cheang

Mobile No: 012-6513713

Email: [academy@pikom.org.my](mailto:academy@pikom.org.my)

E1, Empire Damansara. No.2, Jalan PJU 8/8A,

Damansara Perdana 47820 Petaling Jaya, Selangor. Malaysia.



**OVER 7,000**  
attendees from 70 countries

# About the PIKOM PLC Training Series



## About the Chief Instructor

Tan Chee Peng *CITPM Senior, SCS Fellow, F.MIoD*  
Founder & CEO  
Team SYNthesis & Business Technovise International (BTI)

Team SYNthesis and Business Technovise International (BTI), a strategic services firm specializes in Business-IT Strategy, Leadership 4.0 Talent Management (TM), large systems integration, i40 programme & project management (PPM, PMO Advisory, Independent QA), integrated risk management implementation, total business process management and emerging services technology solution provider.

Prior to BTI, Mr. Tan was the managing partner, Andersen Worldwide managing the consulting practice in Mauritius, Madagascar, Kenya, Malawi, Tanzania and Uganda. Mr. Tan, an ASEAN scholar and a First Class Degree holder from Imperial College, UK, has more than 35 years of consulting experience in financial services industry, helping MNC clients in Business IT Strategy Formulation and Implementation, Business Process Reengineering, Programme and Change Management, Performance Management and, e-Commerce strategy and Implementation. He was previously the Vice President, Technology of Citibank N.A, Singapore.

Mr. Tan was conferred the (CITPM, Senior), the Singapore National IT Project Management Certification on 26 November 1998. Based on his professional work in Singapore, Mauritius and Africa, he was independently nominated and admitted to the International Who's Who of Professionals for 1999. Mr. Tan also sits on the Board of Assessor for the Singapore National IT Skills Certification Programme – IT Project Management since its inception.

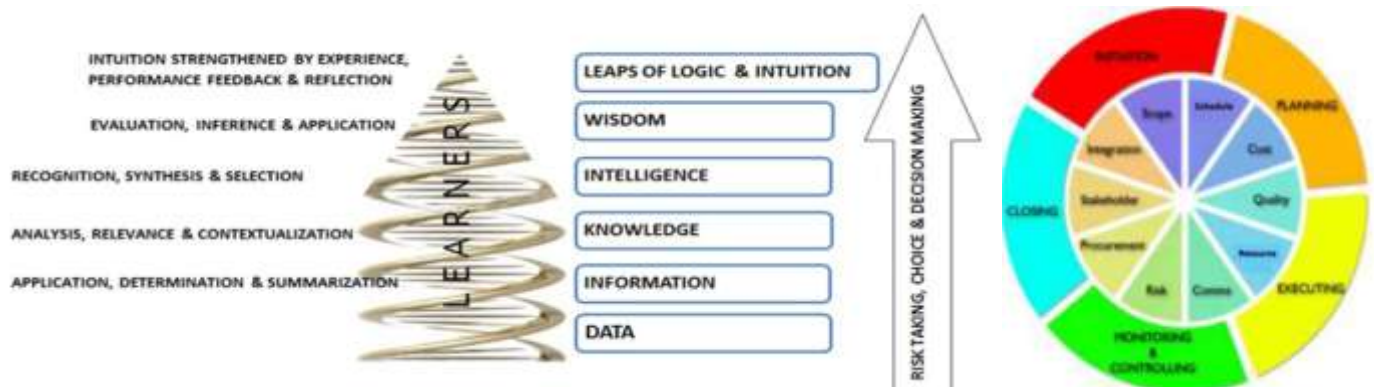
He is also a Fellow Member of the Singapore Computer Society and has been listed on the "SCS Roll of Honour" in recognition and appreciation of his valuable support and contribution to the Society. Mr. Tan has given Project/Programme Management Conferences, workshops and training sessions to more than 7,000 PMs worldwide and has successfully completed assignments in more than 70 countries. Mr. Tan is also a Mauritius SAPES recipient & Invited Member, Honorary 300 of the Singapore National Info-comm Registry for ICT Professionals, 2011-2013.

## How does PIKOM PLC differ from other courses?

This Project Leadership course covers a wide spectrum of issues other than standard project management areas that must be addressed in order to obtain the desired business outcome.

Experienced Professionals of international repute will be speaking at this event. They will give meaningful insights on key areas of project management.

Tool showcase: This unique professional development opportunity offers a platform to meet and interact with experienced Portfolio/Programme/Project Managers, colleagues and peers to share ideas and discuss various opportunities. Participants will also be given hands-on exposure to a real-life PMO/PMIS tool, in order to broaden their horizons on the alternatives available in this ever-changing, new normal world of Project Management.



# PIKOM Project Leadership Certification

## The Uniquely Innovative Scope & Approach

### What differentiates PIKOM PLC from other PM Courses

This Project Leadership course covers a wide spectrum of issues beyond the standard portfolio-programme-project management coverage, assisted by CBT-Portal-eLearning-Profilng-IDP-360degree-PMIS4.0 Cloud with Mobility.

Experienced Professionals of international repute, including certified CITPM/PMP personnel, will be speaking at this event. They will give meaningful insights on key areas of portfolio-programme-project management.

Tool showcase: This unique professional development opportunity offers a platform to meet and interact with experienced Project Managers, colleagues and peers to share ideas and discuss various opportunities. Participants will also be given hands-on exposure to a real-life PMO/P3O/PMIS4.0 tool, in order to broaden their horizons on the alternatives available in this ever-changing world of Portfolio-Programme-Project Management.

### Our Unique Offering

Standard PM Training Areas	Value Added Elements
Integration Management	< > Interpersonal Skills
Scope Management	< > Organisational Environment
Schedule Management	< > Client Environment
Cost Management	< > Complex Projects
Quality Management	< > Computer-based Assessment
Resource Management	< > 1-to-1 Review & Coaching
Communications Management	< > Group Work
Risk Management	< > Case Study***
Procurement Management	< > Coursework
Stakeholder Management	< > Motivational/Reflection session

\*\*\* Notes to participants: Please bring along the project details (scope, timeline, cost, deliverables, quality plans, risk mitigation plans, communication plans, HR plans, etc) of the project you intend to base your case study on.

#### Case Studies, Coursework & Reviews

During this 5-day **intensive** course, you will be provided with personalised assessment sessions with the Chief Instructor, who will review and guide you on your case study and coursework, and give insights to your Execution Profile

#### Project Leadership Best Practices

You will also be exposed to the best practices from the lessons learnt from past projects around the world by seasoned Practitioners from the PPM Industry.

#### Group Work

An interesting group work gives fellow participants a golden opportunity to interact and resolve project-oriented challenges as a team. This **extremely challenging** assignment does not contribute to the assessment.

#### Assessment Mode & Award

As part of the Course Assessment methodology, the participants will be subject to **continual intensive** exercises and Computer-based training supported by eLearning.

Upon completion of the course, the participants will be awarded an Attendance Certificate during the course wrap-up session. A **personalized Individual Development Plan (IDP)** will also be given to assist attendees who wish to pursue further international certification such as the PMP/PgMP/PfMP certification.

#### Personal Leadership

The Project Manager is the CEO of a project. Project Management is about people, people and people. This **intensive** course will prepare you for the following:

- < Understanding **Professionalism**: Management v/s Leadership
- < Importance of Governance, Risk & Compliance (**GRC**) & Win-Win Relationship Management
- < The **Art of Leadership & Making Things Happen**
- < **People Management**: Turning Ripples into Tidal Waves
- < **Time Management**: Doing More with Less.

#### Introduction to a World-class PMIS Tool

Project Managers will be introduced to the Leading PMO/PMIS Tools and will have an opportunity to have direct hands-on experience on a PMO/PMIS tool to automate, organise, schedule and provide control of the project management processes:

- < Project Management Planning
- < Scope / Deliverable Tracking
- < Cost, Schedule & Resource Tracking
- < Quality & Risk Management
- < Core Competency & Appraisal Tacking
- < Procurement & Stakeholder engagement
- < Communications and Progress & Earned Value Reporting.





# What Our PIKOM PLC Leaders Have To Say...

■ Ms Cecilia Cheang

■ Tel: (603) 7622 0079

■ [www.pikom.org.my](http://www.pikom.org.my)

■ [academy@pikom.org.my](mailto:academy@pikom.org.my)

■ Fax: (603) 7622 4879

■ PIKOM, The National ICT Association of Malaysia



PIKOM PLC has provided me an experience of both **stressful and enjoyable training** that I ever had. It actually exceed what I expected. Initially I was here to refresh my knowledge in project management. But it is a very inspiring course. I will definitely share this experience with my colleagues and my children ...

**HOR Jee Jinn, PMP**  
Senior Project Manager  
QR Retail Automation (Asia) Sdn Bhd



PIKOM PLC did meet all my expectation. From the PLC, I learned how to apply leadership through 10 PMP knowledge areas. Honestly this training course is really a **commando training for the leaders to be. I haven't worked so hard continuous for 5 days, with only less than 10 hours sleep.** All of the time and effort put in were worth it, to be certified ...

**Adrian ONG Kah Hin, PMP**  
Project Manager  
Hitachi eBworx Sdn Bhd



Towards the end, I think I know what **my boss was trying to do.** Now through PIKOM PLC I see things positively and in the end the negative values that I perceived have disappeared. And through hardship I have gained precious experience ...

**Mohamed Fauzi EMBY**  
Vice President  
Bank Simpanan Nasional



The PIKOM PLC is an extraordinary course on the essence of leadership. It has given me a new perspective of learning while being **forced out of my comfort zone.** The **unique shock-and-awe course delivery approach** makes learning a wonderful & inspiring experience through an impactful combination of formal, social and experiential approach. A must-attend for leaders who wish to climb the next S-curve of excellence ...

**CHAN Toh Yen**  
Head, Project Dev & Delivery  
Petronas ICT Sdn Bhd



The PIKOM PLC is a game changer for both personal and career life. My initial intention is to collect the 45 PDUs but now I possessed more beyond **PDUs - Perseverance, Desire & Unification.** Muchas gracias to the Chief Instructor, I will remember you for the longest period of my life. I encourage all to attend and benefit from this wonderful, game-changing journey yourselves ...

**Sri Ram RAGAVAN, PMP**  
Senior IT Manager  
Bahru Stainless Sdn Bhd



One thing for sure, the PIKOM PLC is **much more stressful than the usual projects' stress.** But the outcome is good, I will use the method and approach learnt in my work place ...

**Kevin SENG Sheng Yeow**  
Manager, IT Services  
Star Publications (M) Bhd



PIKOM PLC is about leadership and it is very different. **Every aspect is tough but then life is tough.** The end justifies the means. Have benefited a lot from this course and will implement in personal life and work...

**Chris Irikefe SAIGBE**  
Senior Life Underwriter  
African Reinsurance Corporation



I have never been to any training course such as PIKOM PLC. But I really do enjoy it and have learned a lot. To me, definitely with such **useful knowledge & experience.** I can share it to my staff and my family ...

**Mohd Norazhar SULAIMAN**  
Assistant General Manager  
TELEKOM Malaysia Bhd



I was not sure what I expect to learn but I know now that I have made a lot of mistakes in the last 2 years after this 5 days course. I will **apply the techniques that I have learnt** and not to repeat the mistake. Hope to apply the technique on what I have learnt to the organization...

**Cheah Ai Leng**  
Project Manager  
Microlink Systems Sdn Bhd



The PIKOM PLC is a good course for It is an honor to have attended the PIKOM PLC. The **invaluable knowledge & techniques** gained are beyond my expectations. It is worth all the pain & challenges encountered as **PLC transforms me into a better leader,** one with high quality of leadership value. A must-attend for those who wish to be excellent leaders ...

**Haslinda Tawyer**  
IT Project Manager  
Lembaga Hasil Dalam Negeri



**PIKOM**

**Team SYNthesis**

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The PIKOM PLC is an **excellent 5-day commando training**. It made me realise and **unlock the inherent potential within me**. The course is beneficial in so many aspects of my daily life. Through the intensity of the program I have pushed myself, both mentally and physically, beyond my comfort zone. I discovered new capabilities and a new understanding that our entire life is a project that we must pro-actively manage in order to succeed! A must attend for those who seek genuine leadership understand-

**Charles Mervyn A. SHANMUGAM**  
Executive - Group IT  
MISC Bhd



It is like **riding a perfect storm** when you are at the end of the course, where you really appreciate the course intense knowledge transfer and motivated by the leadership sharing part ...

**Shahiruldin MUHAMAD**  
Manager  
Asian Institute of Finance



I had been **forewarned that the PIKOM PLC course was tough and intensive**. The course's Case Study had forced me to reflect on my past practices and in doing so has improved my PPM understanding tremendously. Will definitely inform the Management on how good the course is ...

**Md Ataul HAQUE**  
Manager  
Robi Axiata Limited



The PIKOM PLC is an incredibly fulfilling course. Although I frankly did not **like the long, sleepless aspects**, I found the technical knowledge with humanity elements enticing & enjoyable. The knowledge areas, the people management aspects, the best practices & the emphasis on humility and human goodness make this bootcamp outstanding and fulfilling. A certainly worthwhile course to attend ...

**Kamaliah ANUAR**  
Manager, Finance & Asset Mgmt  
Universiti Teknologi PETRONAS



The PIKOM PLC is one of the **most effective experiential learning programs I have been through**. Initially over-awed by its deeply simulated formal-social-experiential project-environment learning approach, any lingering doubts were quickly being turned to real-life knowledge-exchanging & enjoyable practical wisdom-sharing. Overall, a most effective program, I will definitely recommend this course to all Project Managers and leaders who wish to climb the next

**THO Chee Kin**  
Head of IT  
Edotco Group Sdn Bhd



This PIKOM PLC was the **most challenging and intensive course** comparing with all training courses I attended. It is a very special course as people there were coming from different industries and sharing their experiences....

**Zaki AI-ISMAIL**  
Head, Operations Support



Despite the **high intensity**, the PIKOM PLC was far more interesting and insightful than expected, all thanks to the exceptional chief instructor. Gained not only knowledge, extended beyond project management, but also friendships – a fruitful and enriching experience.

Definitely worth it!

**LIEW Su-Yin**  
Senior Executive  
AmBank (M) Bhd



I think I'm the first one here to mention I called up and complained to my Boss "why send me to PIKOM PLC". But the key thing that **I learned from here is the ability of Not Giving Up**

**Jason YAP**  
Project Manager  
Cuscapi Bhd



What happened to me during the 5 days PIKOM PLC course was **really like a commando training**. I'm very impressed with the Chief Instructor's discipline and dedication towards the training...

**Kelly LAI Nee Len**  
Executive Manager  
Zurich Insurance Malaysia Bhd



It has exceeded my expectation. It was a shocking experience at first. I then realized that **I have the push to drive myself further ...**

**Abdul Halim JOHAR**  
Senior Manager - Information Technology



It has been a mind changing session for me. I think I have reached my threshold and now **I know I can go beyond to next level of leadership ...**

**Adi Amir ABDUL AZIZ**  
Project Manager  
Strateq Global Services



I find this PIKOM PLC course **very tough initially**. However, I gained a lot of knowledge which is not limited to leadership in project management but also apply to real life circumstances. I must learn to change within myself...

**LEE Jen Ling**  
Project Manager  
DKSH Corporate Shared



**Eustress, eustress and more eustress!** The PIKOM PLC has been an exhilarating experience for all of us pulling out all-nighters. This is once in a life-time opportunity allowing me to deep-dive into acquiring PPM Framework as well as life-defining wisdom. The making things happen guidance and

**Pratik MISHRA**  
Project Manager  
FinIQ Consulting Co., Ltd



PIKOPIKOM PLC really went beyond my expectation. It is not like any of those ordinary training course out there. I think it is **worth sacrificing 5 days of family time or work** just to attend this training

**Harold CHIN Chee Choong, PMP**  
Senior Manager



After going through this PIKOM PLC training, I am changed. Not in a thousand years would I have imagined that I can **survive without having more than 12 hours of sleep in 5 days**. I believe this course is what we call The Classroom of Life. It really touched me and if I can bring back the same thing to my students, I believe I can change the world ...

**Dr. Fawnizu Azmadi HUSSIN**  
Senior Lecturer  
Universiti Teknologi PETRONAS



The course **pulled me out of my comfort zone**. I learned a lot within these 5 days. It helps me to rethink what I want to achieve in my working life...

**SOH Wee Hian**  
Manager-ICT  
Sin Chew Media Corp Bhd



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I think PIKOM PLC gave me **a lot of reflections**. The case study and self assessment somehow represent a turning point in life. A lot of great leaders also made the most crucial decisions right this point of time. This course really brought you back to the memory lane of hardship ...

**TAN Kuo Chuen**  
Deputy GM  
Winsheng Plastic Industry



PIKOM PLC is totally **beyond any normal project management training** I had. Not just learning how to solve issues. What I love the most is how to remove your own limitation. I like the hands on session of how to handle a PMIS. I also enjoy the knowledge sharing by IGS. This course is totally worth it ...

**Percy CARBELLA**  
Managing Consultant  
Vantage Point



I think PIKOM PLC is a good guideline towards leadership. It puts us in a position to better understand it is not an easy task. But if we **put in extra effort we can definitely achieve it**. The challenge is how much of these can we put into practical use. I believe It is something worth experimenting ...

**Saraswathy SARANGAPANY**  
Head of Operations  
AETINS Sdn Bhd



This course has given me a lot of thoughts. Apart from the 10 knowledge areas about Project Management. PIKOM PLC has also taught me about interpersonal skills. It really has helped me to **step out of my comfort zone..**

**TEE Bee Lay**  
Senior Business Process Control Engineer  
N2N Connect Berhad



The PIKOM PLC leadership course has gone beyond my expectations. A 2-way bootcamp, it is motivational and leadership-inspiring. Undoubtedly a tough course, it greatly enlightens us on the **Golden Rules of a leader and helps us see light at the end of the tunnel ...**

**KEE Pek Mooi, PMP**  
Vice President  
RHB Group



I have attended Project Management trainings. But **PIKOM PLC is very different** from what I have attended before. Industry Guest Speakers, Fellow participants & Chief Instructor shared their real life experiences during the course. I managed to learn a few key lessons that will benefit the rest of my life ...

**LIM Tiong Seng (Zen), PMP,**  
*PRINCE2® Practitioner*  
T-Systems Malaysia Sdn Bhd



The PIKOM PLC is arguably the **toughest yet the most enjoyable training** I ever have in the first 30 years of my life. I have not only learned more about project, but also leadership and life itself. The formal, social & experiential learning approach is awesome and fun. Will certainly recommend my friends and business associates around Asia to attend ...

**Alan TAY Hun Loon, PMP**  
Assistant Manager  
Securemetric Technology Sdn Bhd



The 5-day PLC course is a **limit-stretching and expectation-exceeding commando training**. Not only the hardest course I have attempted but also one of the most meaningful ones. At the end of the 5 days, I realized that the knowledge and techniques I have acquired not only suited for the technical work but also the all-

**Mathew TAN Chin Wee**  
IT Manager  
HRDF



PLC Leadership 4.0 is an incredibly **enlightening Bootcamp**. Its delivery approach is uniquely intense, and certainly unsettles even the most experienced practitioners. I am fully satisfied with the knowledge, tools and techniques acquired in this 5-day workshop. I have self-actualized! Heartily recommended for all to attend!

**Dr Rashidah Mohd PILUS**  
Senior Lecturer  
Universiti Teknologi PETRONAS



PLC Leadership 4.0 is as **tough a life-changing bootcamp as it comes**. PLC changed an ordinary me into a Leader 4.0. Do join the transformational course and begin your own evolution and revolution!

**Mohd SOFIYAN**  
Manager  
MRT Corp



The Chief Instructor has demonstrated to us how to walk the talk. Being consistent with one's word showing throughout the whole training. PIKOM PLC has taught me to open my mind. And the **most important lesson of all is about the humanity ...**

**Azlan RASHID**  
Head, IT Service Management  
Affin Bank Bhd



The PIKOM PLC is a **very intensive leader's leadership** course. Although I was immensely stretched and stressed, I am grateful for having attended this training as the knowledge & techniques acquired in the 5 days are truly without comparison. An invaluable course for all!

**CHOO Pei Shang, PRINCE2® Practitioner**  
Manager  
Sunway Shared Services Sdn Bhd



PLC Leadership 4.0 is a **life-changing commando** Bootcamp. Despite knowing it from many of my colleagues, experiencing it first-hand is a different ballgame altogether. This course has allowed me to further push my limits hence making me stronger. I can proudly say I am going back as a changed person, much stronger and with a different mindset. This course is a must for every single person aspiring to be not just a leader, but the BEST leader

**LIM Teck Sing**  
Senior Project Manager  
Rakuten Trade Sdn Bhd



The PIKOM PLC commando training is no less **the same wonderful journey as with my Mount Kinabalu expedition**; now that I am at the summit of the PIKOM PLC, I felt so good, and that it was a very amazing journey, and everybody should at least try it once in his or her life time. Personally and professionally, I believe that every leaders especially project/program/portfolio leaders/managers should attend this course. It would definitely guide and motivate you to do and be better professionally and personally ...

**Zalani Mohamad, PMP**  
Senior Manager, Information Technology  
Syarikat Takaful Malaysia Bhd

# PIKOM PLC Supporters & Track Record

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## PIKOM PLC Supporters



## Track Record of PIKOM PLC

PLC Session	Training Date	PLC Session	Training Date	PLC Session	Training Date	PLC Session	Training Date
1 <sup>st</sup> PIKOM PLC	26-30 Apr 2010	13 <sup>th</sup> PIKOM PLC	8-12 Apr 2013	25 <sup>th</sup> PIKOM PLC	18-22 Jul 2016	37 <sup>th</sup> PIKOM PLC	15-19 Jul 2019
2 <sup>nd</sup> PIKOM PLC	19-23 Jul 2010	14 <sup>th</sup> PIKOM PLC	1-5 Jul 2013	26 <sup>th</sup> PIKOM PLC	26-30 Sep 2016	38 <sup>th</sup> PIKOM PLC	7-11 Oct 2019
3 <sup>rd</sup> PIKOM PLC	11-15 Oct 2010	15 <sup>th</sup> PIKOM PLC	7-11 Oct 2013	27 <sup>th</sup> PIKOM PLC	16-20 Jan 2017		
4 <sup>th</sup> PIKOM PLC	17-21 Jan 2011	16 <sup>th</sup> PIKOM PLC	20-24 Jan 2014	28 <sup>th</sup> PIKOM PLC	17-21 Apr 2017		
5 <sup>th</sup> PIKOM PLC	11-15 Apr 2011	17 <sup>th</sup> PIKOM PLC	7-11 Apr 2014	29 <sup>th</sup> PIKOM PLC	17-21 Jul 2017		
6 <sup>th</sup> PIKOM PLC	4-8 Jul 2011	18 <sup>th</sup> PIKOM PLC	24-28 Dec 2014	30 <sup>th</sup> PIKOM PLC	9-13 Oct 2017		
7 <sup>th</sup> PIKOM PLC	3-7 Oct 2011	19 <sup>th</sup> PIKOM PLC	19-23 Jan 2015	31 <sup>st</sup> PIKOM PLC	15-19 Jan 2018		
8 <sup>th</sup> PIKOM PLC	9-13 Jan 2012	20 <sup>th</sup> PIKOM PLC	13-17 Apr 2015	32 <sup>nd</sup> PIKOM PLC	16-20 Apr 2018		
9 <sup>th</sup> PIKOM PLC	9-13 April 2012	21 <sup>st</sup> PIKOM PLC	1-5 Jun 2015	33 <sup>rd</sup> PIKOM PLC	16-20 Jul 2018		
10 <sup>th</sup> PIKOM PLC	2-6 July 2012	22 <sup>nd</sup> PIKOM PLC	28Sep-20Oct 2015	34 <sup>th</sup> PIKOM PLC	1-5Oct2018		
11 <sup>th</sup> PIKOM PLC	1-5 Oct 2012	23 <sup>rd</sup> PIKOM PLC	18-22 Jan 2016	35 <sup>th</sup> PIKOM PLC	14-18Jan 2019		
12 <sup>th</sup> PIKOM PLC	21-25 Jan 2013	24 <sup>th</sup> PIKOM PLC	18-22 Apr 2016	36 <sup>th</sup> PIKOM PLC	15-19Apr 2019		





# PLC Around the World

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**Be part of the international network of PLC Warriors, across 70 countries:**

Our **PLC** Participants, Alumni & Guest Speakers  
Over 7,000 PMs and 70 countries over 6 continents



- |                              |                          |
|------------------------------|--------------------------|
| ■ Aviation                   | ■ Banking                |
| ■ BPO                        | ■ Consultancy            |
| ■ Contracting                | ■ Engineering            |
| ■ Event Management           | ■ Food & Beverages       |
| ■ Government                 | ■ Information Technology |
| ■ Insurance                  | ■ Logistics              |
| ■ Media                      | ■ NGO                    |
| ■ Seafood Hub                | ■ Services               |
| ■ Shipping                   | ■ Telecommunications     |
| ■ Textile                    | ■ Tourism                |
| ■ Fund Management            | ■ Education              |
| ■ Sugar                      | ■ Oil & Gas              |
| ■ Healthcare Services        | ■ Property Development   |
| ■ Financial Services         | ■ Defence                |
| ■ Construction/Property Devt |                          |



# A new class of project managers emerging

BY Karamjit Singh

In a sign of the increasingly important role IT plays and its shift in the organisational matrix from cost centre to profit-enabling unit, the CIO chapter of Pikom established a unique Project Leadership Certification (PLC) programme in April 2010. The emphasis is on leadership and communications as IT practitioners today need to be as good in soft skills and EQ (emotional intelligence) as core technical expertise. The domain of the IT department is now cross-functional and the IT geek of yesteryear is being replaced with the tech-savvy, business-aware professional.

No one is more aware of this shift than Pikom, which in May 2009 established a CIO Chapter. Set up to be a stage for sharing experiences and knowledge related to technology and management, the aim is to enable Pikom members to learn from each other and enhance the development of the ICT sector in Malaysia.

The CIO Chapter chairman is Andy Tan. As the CIO of EPE, Tan is not only keenly aware of how technology can both solve and enhance business

processes but also the important role management and leadership play in the success of IT professionals. So, it is no surprise when he says the CIO Chapter came about because he and some Pikom members saw a gap in the market, specifically in certifying ICT professionals. "We thought that

with Pikom representing the IT vendors and service providers and the CIO Chapter representing the major users, together, we would be the ideal body to come up with a certification for the industry. We saw the void and are filling it."

Pikom felt there was a need for a specialised certification, for, while the industry has globally accepted standards such as PMI and Prince 2 (an European-based standard), they are very academic and examination-based.

"Our PLC puts participants through a very intensive five-day drill to not only make them knowledgeable about what project management is about but also to empower them with the required leadership skills to build high-performance teams that can achieve the desired results," says Tan. (See table)

With five PLC programmes already

Topic	PLC	PMI	Prince 2
Integration Management	✓	✓	✓
Scope Management	✓	✓	✓
Time Management	✓	✓	✓
Cost Management	✓	✓	✓
Quality Management	✓	✓	✓
HR Management	✓	✓	✗
Communication Management	✓	✓	✓
Risk Management	✓	✓	✓
Procurement Management	✓	✓	✗
Interpersonal Skills	✓	✗	✗
Organizational Environment	✓	✗	✗
Client Environment	✓	✗	✗
Complex Projects	✓	✗	✗
Leadership Topics:			
• Understanding Professionalism: Management vs. Leadership	✓	✗	✗
• Importance of Governance, Compliance & Win-Win Relationship Management	✓	✗	✗
• The Art of Leadership & Making Things Happen	✓	✗	✗
• People Management: Turning Ripples into Tidal Waves	✓	✗	✗
• Time Management: Doing More with Less	✓	✗	✗
PM Experience (Case Study)	✓	✗	✗

conducted and 90 of the 109 participants passing, the programme has received the thumbs up from participants. Among them was Ng Kim Hoe, business solution manager with Malaysian Airline System Bhd. He had expected it to be just another standard PMP training session which covered all the chapters. "But, at the end of the programme, I realised I had just completed a PMP boot camp where we easily spent more than eight hours a day in class," he says. On some days,

he reveals, participants even stayed up past midnight.

He finds the programme unique as only 20% focuses on the PMP chapters and theories. The remaining 80% is on practical activities. Industry speakers shared their knowledge with participants on practical case studies, which "not only kept us awake all night after class, but also challenged our knowledge, experiences and ethic when dealing with delicate situations," he adds. Ng cautions however

that the PLC is designed to challenge experienced project managers and may not be suitable for those with less experience.

Another participant was Badrul Hisham, manager, Project Management & Solution Marketing Division, Mesiniaga. He characterises the PLC as "sharpening up" participants to become both "book smart and street smart." "There are many project managers. The challenge today is to produce or find a project leader. We at Mesiniaga believe that project management is all about the customer experience and how they experience our service. We like this Pikom initiative and believe it supports the national agenda too," he says. Mesiniaga aims to send all 30 of its project managers to get the PLC certification and become the first systems integrator in Malaysia to be fully certified by Pikom.

Tan is naturally pleased with such feedback as the aim of Pikom is to establish the PLC to become a respected benchmark so that companies can differentiate between different levels of project managers and pick the right person for a project. This is why Pikom has created three levels of PLC graduates — senior PLC, regular PLC and associate PLC.

Two more PLC programmes have been scheduled for this year — from July 4 to 8 and Oct 3 to 7.

TOPIC	PLC	PMP	PRINCE2
Integration Management	✓	✓	✓
Scope Management	✓	✓	✓
Time Management	✓	✓	✓
Cost Management	✓	✓	✓
Quality Management	✓	✓	✓
HR Management	✓	✓	✓
Communication Management	✓	✓	✓
Risk Management	✓	✓	✓
Procurement Management	✓	✓	✗
Stakeholder Management	✓	✓	✓
Interpersonal Skills	✓	✓	✗
Organization Environment	✓	✗	✗
Client Environment	✓	✗	✗
Complex Projects	✓	✗	✗
Leadership Topics:			
• Understanding Professionalism: Management vs. Leadership	✓	✗	✗
• Importance of Governance, Compliance & Win-Win Relationship Management	✓	✗	✗
• The Art of Leadership & Making Things Happen	✓	✗	✗
• People Management: Turning Ripples into Tidal Waves	✓	✗	✗
• Time Management: Doing More with Less	✓	✗	✗
PM Experience (Case Study)	✓	✗	✗

# 5-Day PIKOM PLC Training Agenda

■ Ms Cecilia Cheang  
■ academy@pikom.org.my

■ Tel: (603) -7622 0079  
■ Fax: (603) -7622 4879

■ www.pikom.org.my  
■ PIKOM, The National ICT Association of Malaysia

## DAY ONE - Monday (08:30 -19:00)

- <Opening by the Chairman, PIKOM
- <Project Leadership Overall Concepts, Key Areas & PMO Tool
- <Detail 4 Key Areas & Related Best Practices (First 4)
  - <Integration Management
  - <Scope Management
  - <Schedule Management
  - <Cost Management
- <Understanding Professionalism: Management vs. Leadership
- <Revision 1
- <Course Work 1 + Computer Based Training (CBT) 1 + PMO Tool
  - <Lifecycle Management
  - <Project & Client Info Setup
  - <Project Staffing
  - <Project Schedule
  - <Project Management (issue, Risk, Problem Log, Estimate, Change Request)
- <Industry Guest Speaker 1
- <Case Study Preparation

## DAY TWO - Tuesday (08:30 -19:00)

- <Detail Next 6 Key Areas & Related Best Practices (Next 6)
  - <Quality Management
  - <Resource Management
  - <Communications Management
  - <Risk Management
  - <Procurement Management
  - <Stakeholder Management
- <Importance of Governance, Compliance & Win-Win Relationship Management
- <Revision 2
- <Course Work 2 + CBT 2 + PMO Tool
  - <To do list
  - <Work Progress Report
  - <Manage Lifecycle Deliverables
  - <Project Finance (Budget & PR)
  - <Monitor Project Metrics & Reports
- <Industry Guest Speaker 2
- <Case Study Finalization

## DAY THREE - Wednesday (08:30 -19:00)

- <Detail Next 4 Key Areas & Related Best Practices (Final 14)
  - <Interpersonal
  - <Organizational Environment
  - <Client/Customer Environment
  - <Managing Complex Projects
- <The Art of Leadership & Making Things Happen
- <Revision 3
- <CBT 3 + PMO Tool
- <Industry Guest Speaker 3
- <Initial One-to-One Reviews
- <Case Study Submission

## DAY FOUR - Thursday (08:30 -20:00)

- <Team-based Project Work 1
- <People Management: Turning Ripples into Tidal Waves
- <Revision 4
- <CBT 4 + PMO Tool
- <Team-based Project Work 2

## DAY FIVE - Friday (08:30 -16:00)

- <Team-based Project Work 4 + PMO Tool
- <Time Management: Doing More with Less
- <Industry Guest Speaker 5
- <Award Ceremony & Closing
- <Final One-to-One Reviews

**NOTE: Should there be any public holiday, the ensuing Saturday will be used as contingency replacement.**

**The PLC has been designed to provide as close a simulation of real life project situations/environments as possible:**

1. Training hours are planned to be intense in order to simulate a real-life project environments. Such training hours can be from 8:30am daily until into the late evening (depending on the work outstanding)
2. Certification assignments, such as eLearning revisions and Case Studies, designed for greater self-understanding, are required to be completed outside of the normal training hours
3. Day 4 Groupwork sessions may require overnight effort as participants may have to deliberate and work with other team members to complete the challenging assignments and next-morning presentation
4. PLC is a practise-practise-practise Bootcamp with unique application of softskills (leadership, strategic thinking) and hard/technical skills (knowledge areas, PMIS tools, project processes) to give a complete week-long experiential learning supported by CBT-Portal-eLearning-Profilng-IDP-360degree-PMIS4.0 Cloud with Mobility.

## ENQUIRIES & REGISTRATION

**Registration deadline: Monday, 6 January 2020**

PIKOM, The National ICT Association of Malaysia  
Contact Person: Ms Cecilia Cheang  
Email: academy@pikom.org.my



# PIKOM PLC Individual Registration Form Current & Advanced Booking

■ Ms Cecilia Cheang

■ Tel: (603) 7622 0079

■ [www.pikom.org.my](http://www.pikom.org.my)

■ [academy@pikom.org.my](mailto:academy@pikom.org.my)

■ Fax: (603) 7622 4879

■ PIKOM, The National ICT Association of Malaysia

## PARTICIPANT DETAILS

Title (Mr / Mrs / Ms): \_\_\_\_\_

Family Name (Surname): \_\_\_\_\_

First Name: \_\_\_\_\_

Email Address Organization: \_\_\_\_\_

Email Address Personal: \_\_\_\_\_

Date of Birth: \_\_ / \_\_ / \_\_\_\_ (DD/MM/YYYY)

Mobile Number: \_\_\_\_\_

Company / Organization : \_\_\_\_\_

Designation: \_\_\_\_\_

Address: \_\_\_\_\_

Postcode: \_\_\_\_\_ City/State: \_\_\_\_\_

Office Tel: \_\_\_\_\_ Office Fax: \_\_\_\_\_

The PLC has been designed to provide as close a simulation of real life project situations/environments as possible:

1. Training hours are planned to be intense in order to simulate a real-life project environments. Such training hours can be from 8:30am daily until into the late evening (depending on the work outstanding)
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I have read the above and fully understood the nature of this training:

## PROFESSIONAL BACKGROUND

Qualifications: \_\_\_\_\_

Years of Working Experience: \_\_\_\_\_ Years in Project Management: \_\_\_\_\_

Years as officially-designated Project Manager Roles: \_\_\_\_\_

Professional Project Management Membership: \_\_\_\_\_ (eg. PMI)

## ADDITIONAL INFORMATION

Have you attended any Project Management Training before? YES / NO

## PIKOM PLC SESSION DATES

Please tick the session date for registration:

- [ ] 39<sup>th</sup> PIKOM PLC : 13-17 January 2020  
 [ ] 40<sup>th</sup> PIKOM PLC : 13-17 April 2020  
 [ ] 41<sup>st</sup> PIKOM PLC : 13-17 July 2020  
 [ ] 42<sup>nd</sup> PIKOM PLC : 5-9 October 2020

## VENUE & ACCOMODATION

PIKOM Training Centre @ E1, Empire Damansara, Ground Flr.  
 No.2, Jalan PJU 8/8A, Damansara Perdana,  
 47820 Petaling Jaya, Selangor Darul Ehsan. Malaysia

**\*\*The organizers reserve the rights to change the venue at their discretion.**

Accommodation and travel costs are not included in the registration fee.

## PARTICIPATION FEE [NORMAL RATE: RM5,300]

[ ] Local Registration: RM3990.00 (after rebate)

HRDF No (if any): \_\_\_\_\_

[ ] Foreign Registration: USD2,000 (after rebate)

## REGISTRATION

Registered by: \_\_\_\_\_

Designation: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

## BILLING DETAILS

Invoice attention to: \_\_\_\_\_

SST Reg No: \_\_\_\_\_

Designation: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Email Address: \_\_\_\_\_

Please **invoice** my company/organisation and payment will be made prior to the start of the Course.

## PAYMENT METHOD

Please tick where applicable:-

- [ ] Cheque made in favour of 'PIKOM'  
 [ ] Online Wire Transfer (T/T)  
 [ ] Credit Card Payment (please contact PIKOM for the Credit Card Authorisation Form)

## CONFIRMATION

1. Registration is on a first-come-first-served basis.
2. To confirm your registration(s), all registration form(s) must

## ENQUIRIES & REGISTRATION

PIKOM, The National ICT Association of Malaysia

Contact Person: Ms Cecilia Cheang

Email: [academy@pikom.org.my](mailto:academy@pikom.org.my)

E1, Empire Damansara. No.2, Jalan PJU 8/8A,  
 Damansara Perdana 47820 Petaling Jaya, Selangor. Malaysia.

General Tel: (603) 7622 0079

General Fax: (603) 7622 4879

**[PAYMENT POLICY]** Payment is due in full at the time of registration. Full payment is mandatory for event attendance.

**[CANCELLATION, SUBSTITUTION & REFUND]** Cancellations received in writing to the Course Secretariat at [PLCSecretariat@teamsynthesis.com](mailto:PLCSecretariat@teamsynthesis.com) at least 10 working days prior to the beginning of the Course will be accepted and all fees refunded will be less a RM 100 administrative fee. You may substitute participants at least 5 working days prior to the beginning of the Course. If you were accorded special rates but the person replacing you does not qualify, the difference will have to be topped up. The full name and details of the replacement person must be advised in writing to the Course Secretariat at [PLCSecretariat@teamsynthesis.com](mailto:PLCSecretariat@teamsynthesis.com) at the point of the notification. No refunds are given for any late cancellations, non-attendance (no-show) or partial attendance at the Course.

**[VENUE]** The Organizers reserve the rights to change the venue at their discretion.

